

For 25+ years, NEST has been transforming the way modern, multi-site businesses manage their facilities and construction programs through an integrated solution. An Integrated Facilities Management (IFM) approach is just that—integrated—and it happens when all your facilities providers, processes, systems, and stakeholders form one unified front.

NEST's approach works because it is all-encompassing through these 5 components of IFM:

SMART TECHNOLOGY

NEST Facilitate is a web-based, end-to-end work order system. Leverage real-time program and financial insights so you know exactly where your program lies at any given time. NEST Facilitate integrates with your organization's operating system for full program transparency and is proven and tested – all without subscription fees.

- Asset Management
- Billing and Payment processing
- Self-Monitoring Analysis and Reporting Technology
- R&M tracking and reporting



POWERFUL ANALYTICS

Data and the analytics surrounding it grant full program transparency and deliver industry-leading program insights. You're empowered to move beyond standard work order detail and gain in-depth analysis on what drives the bottom line.

- Real-time program and financial insights
- HVAC CapEx
 - PM Programs vs. Reactive
- Identifying gaps
- Multi-Call Analysis
- Work order trends based on fleet aging
- Budget vs. Spend vs. Square Footage
- Industry trends and benchmarks



FINANCIAL CONSULTING

Financial insights help drive program success and diminish budget concerns for all FM stakeholders. You can dive deeper into your financial data, manage your budget, and estimate projections with accuracy. With NEST's Financial Analyst's ongoing reviews you gain crucial analytical insights.

- Financial statements: Budgeted dollars vs. actual spend (including accruals) by GL code
- Year over Year comparisons and trends
- Historical FM spends per asset
- Average cost by location Forecasting



OPERATIONAL EXCELLENCE

The NEST operational infrastructure is an innovative solution designed with your company's specifications in mind. Our 24/7/365 U.S.-based Command Center upholds your program standards through effective triage, service scheduling, and follow-up. This agile program elevates your procedures and alleviates the tactical burden you face daily.

- Reduced and more effective spend by pivoting away from hour rate, trip charge, emergency, and overtime cost model
- Moving FM staff from a tactical environment to strategic decision making
- Doing more with "less" by having additional resources supporting FM team
- Subject Matter Expertise to optimize decision making
- Increased response time and resolution



ISP SERVICE DELIVERY

NEST alleviates the tactical burden around daily operations and service delivery. You gain more time to elevate your team strategically, while NEST manages the Independent Service Providers' (ISP) operational support and brings you quality work. By leveraging a local provider, program costs are maintained.

- Dedicated Compliance Team
- 100% compliance with Providers (e.g. insurance, fed id, licenses, etc.)
- Full spectrum of skilled trades and labor
- Score carding each work order to drive quality service delivery
- Reduction of risk and liability
- QA Field Team visiting locations

