

Winter Storm Preparedness Checklist

Don't Just Prepare for Winter. Prepare to Keep Operating.



Winter weather doesn't just create maintenance issues—it creates operational risk. Managing multiple vendors, coordinating emergency dispatch, prioritizing locations, and tracking work across dozens or hundreds of sites can quickly become overwhelming. With NEST, you don't have to manage it alone.

Our 24/7 Command Center, nationwide service provider network, and intelligent technology platform coordinate every aspect of winter storm response—from preventive planning and vendor dispatch to real-time work order visibility and performance reporting—so your team can stay focused on running the business.

Stay ahead of winter weather with a facilities partner built for multi-site operations.

01 Operational Readiness

- ☐ Confirm snow removal and ice management vendors are contracted and prepared to respond.
- ☐ Verify emergency service providers have current contact information and after-hours escalation procedures.
- ☐ Review priority locations and ensure critical sites receive first response during severe weather.
- ☐ Confirm emergency work order routing and dispatch procedures are in place.
- ☐ Verify communication plans for facility managers, store teams, and service providers.

02 Building Systems

- ☐ Confirm HVAC systems have been inspected and are prepared for sustained cold temperatures.
- ☐ Verify preventative maintenance has been completed on heating equipment.
- ☐ Review building automation alerts and remote monitoring capabilities.
- ☐ Confirm backup heating systems have been tested, where applicable.
- ☐ Inspect rooftop equipment and ensure it is ready for snow and ice accumulation.

03 Plumbing and Freeze Prevention

- ☐ Identify facilities with increased freeze risk.
- ☐ Confirm exposed pipes and vulnerable plumbing have been properly protected.
- ☐ Verify heat tracing systems are functioning.
- ☐ Review procedures for freezing temperatures and prolonged power outages.

04 Power and Critical Equipment

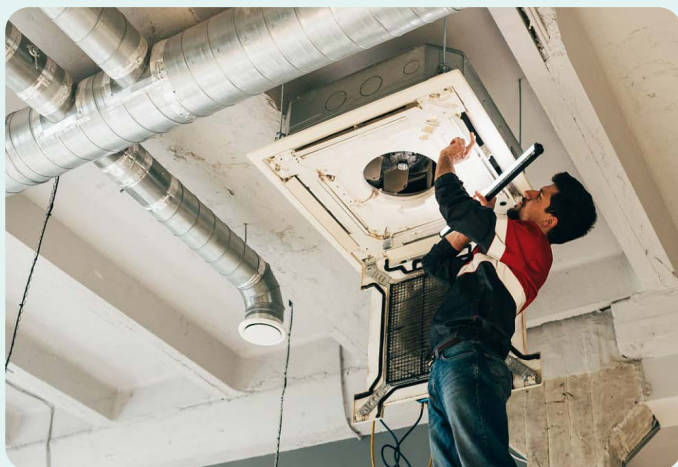
- ☐ Test backup generators and verify fuel levels.
- ☐ Confirm emergency lighting is operational.
- ☐ Verify UPS systems protecting critical equipment are functioning properly.
- ☐ Review contingency plans for extended power outages.

05 Exterior Safety

- ☐ Confirm snow removal vendors understand service level expectations.
- ☐ Verify deicing materials are stocked and available.
- ☐ Inspect roof drains, gutters, and drainage areas.
- ☐ Identify high-priority sidewalks, entrances, loading docks, and parking areas.

06 During a Winter Storm

- ☐ Monitor facility conditions across all locations.
- ☐ Track active work orders and vendor response times.
- ☐ Prioritize emergencies based on business impact.
- ☐ Maintain communication with stakeholders throughout the event.
- ☐ Document damage for insurance and repair planning.



07 After the Storm

- ☐ Inspect roofs, HVAC equipment, and building exteriors.
- ☐ Check for frozen or burst pipes.
- ☐ Verify all systems have returned to normal operation.
- ☐ Schedule follow-up repairs before minor issues become larger problems.
- ☐ Review response performance to improve future storm preparedness.

Ready to take the stress out of winter storm response?

NEST coordinates vendors, emergency dispatch, and work orders across every location—before, during, and after the storm.

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